

**Instructions**

1. Complete this form and attach all requested documentation
2. Sign and date completed form
3. Provider Enrollment Form must be submitted to:  
**providerrelations@tpa.ea-gcs.com** or your designated Provider Relations representative.

Please attach the following documents:

- License or any local accreditation documentation
- Proof of Insurance
- Copy of Fee Schedule

**A. TYPE OF PROVIDER**

- Physician/Specialist     
  Dentist     
  Pharmacy     
  Occupational Health Services

**B. PROVIDER INFORMATION**

Provider Name			
Physical Address			
City	Region/State/Province	Postal / Zip Code	Country
Telephone (include area code) (    )	Fax (include area code) (    )	Website Address	

**Payee Name and Information (if different from above)**

Billing/Payee Name		Billing/Payment Address	
City	Region/State/Province	Postal / Zip Code	Country
Telephone (include area code) (    )	Fax (include area code) (    )		

**Languages - Please check all that apply**

Medical Staff and Doctors	Administrative Staff	Medical Documentation	Claims
<input type="checkbox"/> English	<input type="checkbox"/> English	<input type="checkbox"/> English	<input type="checkbox"/> English
<input type="checkbox"/> Translators	<input type="checkbox"/> Translators		
Other _____	Other _____	Other _____	Other _____

**C. DEPARTMENTAL CONTACT INFORMATION**

International Department	E-mail Address	Telephone (include area code) (    )
Scheduling and Admissions	E-mail Address	Telephone (include area code) (    )
Contracting	E-mail Address	Telephone (include area code) (    )
Billing/Patient Accounts (Department Manager)	E-mail Address	Telephone (include area code) (    )

#### D. SPECIALTY INFORMATION

Please specify specialties practised or services provided.

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Allergy and Immunology          | <input type="checkbox"/> Gastroenterology          | <input type="checkbox"/> Pathology                           |
| <input type="checkbox"/> Alternative Medicine            | <input type="checkbox"/> General Surgery           | <input type="checkbox"/> Pediatrics (please specify) _____   |
| <input type="checkbox"/> Andrology                       | <input type="checkbox"/> Internal Medicine         | _____  |
| <input type="checkbox"/> Anesthesiology                  | <input type="checkbox"/> Long Term Care            | <input type="checkbox"/> Physiotherapy                       |
| <input type="checkbox"/> Cardiology                      | <input type="checkbox"/> Neonatology               | <input type="checkbox"/> Podiatry                            |
| <input type="checkbox"/> Chiropractic                    | <input type="checkbox"/> Neurology                 | <input type="checkbox"/> Proctology                          |
| <input type="checkbox"/> Cosmetic/Reconstructive Surgery | <input type="checkbox"/> Neurosurgery              | <input type="checkbox"/> Psychiatry                          |
| <input type="checkbox"/> Counseling and Social Work      | <input type="checkbox"/> Obstetrics and Gynecology | <input type="checkbox"/> Pulmonology                         |
| <input type="checkbox"/> Dentistry                       | <input type="checkbox"/> Oncology and Hematology   | <input type="checkbox"/> Radiology                           |
| <input type="checkbox"/> Dermatology                     | <input type="checkbox"/> Ophthalmology             | <input type="checkbox"/> Surgery (please specify type) _____ |
| <input type="checkbox"/> Emergency Medicine              | <input type="checkbox"/> Orthopedics               | _____  |
| <input type="checkbox"/> Family/General Practice         | <input type="checkbox"/> Otolaryngology (ENT)      | <input type="checkbox"/> Urology                             |
| <input type="checkbox"/> Other _____                     |  |  |
| _____  |  |  |

#### E. OTHER SPECIALTY INFORMATION

Please specify other specialties practiced or services provided.

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> 24/7/365 Emergency Room       | <input type="checkbox"/> Maternity                         | <input type="checkbox"/> Surgery - Ophthalmology                            |
| <input type="checkbox"/> Burn Centre                   | <input type="checkbox"/> MRI                               | <input type="checkbox"/> Surgery - Oral                                     |
| <input type="checkbox"/> Bariatric Surgery             | <input type="checkbox"/> Neonatal                          | <input type="checkbox"/> Surgery - Orthopedic                               |
| <input type="checkbox"/> CT                            | <input type="checkbox"/> On Site Lab                       | <input type="checkbox"/> Surgery - Pediatric                                |
| <input type="checkbox"/> Durable Medical Equipment     | <input type="checkbox"/> Plasmapheresis                    | <input type="checkbox"/> Surgery - Plastic                                  |
| <input type="checkbox"/> Endocrinology                 | <input type="checkbox"/> Rehabilitation                    | <input type="checkbox"/> Surgery - Thoracic                                 |
| <input type="checkbox"/> Executive Health and Wellness | <input type="checkbox"/> Surgery - Cardiothoracic          | <input type="checkbox"/> Surgery - Vascular                                 |
| <input type="checkbox"/> Gamma Knife Surgery           | <input type="checkbox"/> Surgery - Colon And Rectal        | <input type="checkbox"/> Surgery - Others _____                             |
| <input type="checkbox"/> Geriatrics                    | <input type="checkbox"/> Surgery - Cosmetic/Reconstructive | _____   |
| <input type="checkbox"/> Immunology                    | <input type="checkbox"/> Surgery - Hand                    | <input type="checkbox"/> Transplant (particular types to be included) _____ |
| <input type="checkbox"/> IMRT                          | <input type="checkbox"/> Surgery - Head and Neck           | _____   |
| <input type="checkbox"/> Infectious diseases           | <input type="checkbox"/> Surgery - Maxillofacial           | _____   |
| <input type="checkbox"/> International Services        | <input type="checkbox"/> Surgery - Neurological            | <input type="checkbox"/> Trauma   |
| <input type="checkbox"/> Other _____                   |  |   |
| _____  |  |   |

## F. LETTER OF AGREEMENT

This Letter of Agreement, by and between CMN Global Inc. (hereinafter referred to as "CMN") and the undersigned (hereinafter referred to as "PROVIDER"), commemorates the following understanding:

WHEREAS, Europ Assistance Group has built a healthcare network and given delegation, on behalf of Europ Assistance Group to CMN, a fully owned subsidiary. CMN contracts with foreign and domestic insurance carriers to provide global network management access services and CMN wishes to arrange health care services on behalf of such insurance carriers and their insured clients at reasonable cost, and;

WHEREAS, PROVIDER wishes to provide services to CMN-referred patients ("Covered Persons") as required by this Agreement and CMN wishes PROVIDER to provide those services to referred Covered Persons;

NOW, THEREFORE, in consideration of the potential advantages that will accrue to the Covered Persons of CMN and each of the parties themselves, PROVIDER and CMN hereby covenant and agree with each other as follows:

PROVIDER and CMN Agree:

- A. **Services.** PROVIDER will perform services that PROVIDER is licensed, equipped and staffed to provide which are medically necessary and consistent with the standard of quality of care generally accepted in its medical community.
- B. **Compensation.** PROVIDER shall agree to bill the patient's insurance carrier directly for covered services rendered with the understanding that CMN shall ensure that insurance carriers and their clients forward payment to PROVIDER for covered services rendered based on the terms of reimbursement set forth in this agreement.
- C. **Notification.** CMN will notify COVERED PERSONS that they must present at time of registration of service an ID card indicating participation through CMN or CMN must submit to PROVIDER prior to or at time of service, other evidence that is satisfactory to PROVIDER. CMN will confirm that COVERED PERSONS have valid insurance coverage that is in effect on the date that the proposed healthcare services are to be provided.
- D. **Timely Filing.** PROVIDER shall ensure that claims are submitted within 180 days of the date of service.
- E. **Balance Billing.** PROVIDER shall accept reimbursement as set forth in this Agreement as payment in full for covered services rendered. This provision shall not prohibit collection of supplemental charges, co-payments, co-insurance, deductibles, or payment for non-covered services, in accordance with the terms of a COVERED PERSON'S health plan.
- F. **Term.** This Letter of Agreement is effective on the \_\_\_\_\_ with consecutive yearly renewals and may be terminated by either party with sixty (60) days written notice without cause. Either party may terminate immediately in the case of a material breach of this contract.
- G. **Confidentiality.** CMN and PROVIDER shall ensure that they and their directors, officers, employees, contractors, and agents hold confidential information in the strictest confidence.
- H. **Hold Harmless.** Each party agrees to indemnify and hold the other party and its officers, directors, employees, and agents harmless from liability, demands, damages, or claims, including attorney's fees arising from any failure to indemnify part or all of its officers, directors, employees, or agents, to perform obligations under this Letter of agreement.
- I. **Independent Contractor.** The relationship of the parties hereunder shall be an independent contractor relationship, and not an agency, employment, joint venture, or partnership relationship. Neither party shall have the power to bind the other party or contract in the name of the other party.
- J. **Venue.** This Letter of Agreement shall be governed by and construed in accordance with the laws in force in the plaintiff's country, and venue for proceedings to enforce the terms hereof shall be agreed upon accordingly between PROVIDER and CMN.
- K. **Notices.** All notices hereunder shall be in writing, delivered personally, by certified or registered mail.

This Letter of Agreement contains the entire agreement between the parties relating to the rights granted and the obligations assumed by this Letter of Agreement. Any prior agreements, promises, negotiations, or representations relating to the subject matter of this Agreement not set forth herein are of no force or effect. This Letter may be amended only by written instrument signed by both parties.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their officials thereunto duly authorized.

### Joint Benefit Clause

**The rights granted hereunder by PROVIDER shall also benefit to the parent company of CMN, Europ Assistance Holding SA and its subsidiaries. In case CMN is no longer a member of the Europ Assistance Group, both CMN and Europ Assistance Holding SA (and its subsidiaries) shall still be entitled to such rights unless this Letter of Agreement is terminated by PROVIDER pursuant to clause F above.**

## G. TERMS OF REIMBURSEMENT

Fee Schedule - Please attach a copy of your current Fee Schedule

Copy Attached

### Reimbursement

In what currency will claims be submitted?

USD  Local Currency

What is your preferred method of reimbursement?

Cheque  Wire Transfer\*

\*If wire transfer, please ensure that you include your banking details with agreement or with all submitted claims.

## H. PROVIDER ACCEPTANCE OF TERMS

Print Name

Title

Signature

Date (MM/DD/YYYY)

## I. CMN ACCEPTANCE OF TERMS

Print Name

Title

Signature

Date (MM/DD/YYYY)